## **ESOURCE NEWSLETTER**

## **Good Enough Mindset**

For most of us, we have been doing our jobs long enough to know what is the right way to do something and what falls short to "good enough." When it comes to workplace safety, "good enough" does not cut it. When addressing hazards, having this mindset will lead to exposure to risk that will eventually result in incidents and injuries occurring.

It is important to take the time not only to identify hazards but also take the proper time and energy to mitigate them.

## What Leads to the "Good Enough" Mindset?

There are many reasons why individuals may be tolerant of unnecessary risk during work tasks. A few of these reasons could include:

- Complacency. For individuals who have been doing their work for long periods of time, complacency can be one of the biggest challenges to avoiding a "good enough" mindset.
- Lack of training or understanding. Some
  workers, especially those less experienced,
  may not understand the importance of taking
  certain steps to protect themselves and those
  around them while completing their work.
- The culture of their work group or the company as a whole supports tolerating risk.
   When supervisors or coworkers do not follow safety rules or procedures, then others around them are more willing also not to follow the rules and settle for good enough.



• Lack of energy or fatigue. There are many times we do not feel 100%. Lack of energy is a huge problem across the U.S. with all the demands we deal with both at home and at work. When fatigue or lack of energy becomes an issue, our work suffers, including being safe while at work.

## How to Avoid a "Good Enough" Mindset

- Always aim to do your best. Oftentimes, we know what the expectation is or how things should be done, so the only thing left is to put action to that knowledge and do the right thing. Not only will doing your best help to ensure less chance of injury, but it also builds your personal reputation as a worker.
- Recognize when you are not feeling your best or when your energy levels are low. If you find yourself leaning towards making the easy choice instead of the right choice, then take steps to combat the urge to cut corners.
- Remind yourself why certain safety policies or best practices are in place and that the expectation is to follow them.

 Have others who excel in their job doublecheck your work or give you feedback.
 Reaching out to others allows you to ensure you fully understand the task and the hazards, which can lead to identifying ways to improve.

### **Summary**

"Good enough" is a mindset that plagues individuals both at work and at home in different aspects of life. When we aim lower than what we know our potential is, we are leaving a lot on the table. When it comes to safety at work, aiming lower than what is expected can lead to serious injuries.

## **Rationalizing Unsafe Choices**

Making the decision to follow every single safety rule or procedure does not come naturally to us. We constantly have to work towards making the right decisions every single day. Many times individuals find ways to rationalize not working safely. It is important for each worker to recognize this error trap and address it when it arises.

## Why We Rationalize Unsafe Choices

For the most part, we all know what the right choice is when it comes to safety during a specific work task. Safety training, policies, procedures, labels, etc., all communicate what needs to be done in order to mitigate hazards and work safely. The problem is, there are many factors that affect whether or not we want to make the right decisions at a given moment. A few of these factors include:

- Time pressure
- Lack of supervision around

- Lack of enforcement of rules
- Energy levels
- Mood

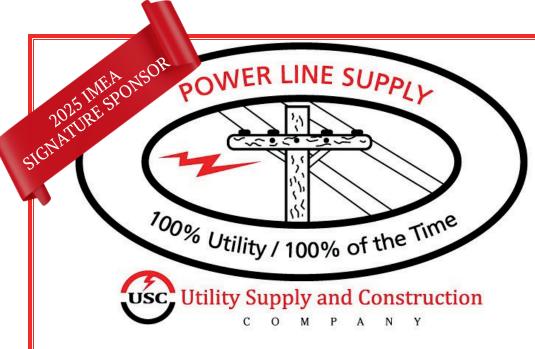
Individuals facing one or more of these factors will use them to rationalize to themselves why a certain safety rule does not need to be followed. For example, "I forgot my fall protection, but it will only take a minute to go up and right back down, so I will be fine." We have all rationalized poor choices- whether it was choosing not to wear fall protection or rationalizing hitting snooze seven times before getting out of bed.

## "It is the Normal Thing to Do"

When there are other people around who are not making the right choices when it comes to safety, it becomes the "normal" thing to do despite not being the correct thing to do. When the norm is working unsafe, it makes it difficult for even the individuals who want to work safely to do so. Do not rely on a supervisor or safety person to have to tell you to do the right thing. Make the choice to do what is right despite what others may be doing.

## Summary

Recognize when you are falling into the trap of rationalizing a poor decision, whether that is in your personal life or while on the job. Fight the urge to make the easy decision. Be a worker who follows the rules and helps reinforce a norm of adhering to safe work practices and procedures.



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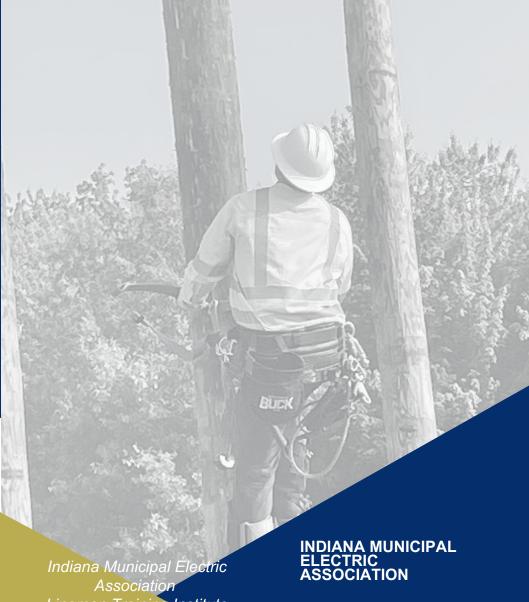
Account Manager Southern Indiana/Kentucky/SW Ohio 317-281-5904 Jim Garbison Technical Solutions Consultant (317) 476-1657

Brad Means Technical Solutions Consultant (231) 872-5419

Cole Miller
Technical Solution Consultant
(317) 734-7357

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Lineman Training Institute
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Rensselaer, IN. 47978
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Electric Association
IMEA Lineman
Training Institute
Duane Richardson
765.366.5506
Mailing Address
176 West Logan St.
#225
Noblesville, IN. 46060
Our Location

1027 S. College Ave.

