



### **Effective Crew Communication During Emergency Response**

Successful storm restoration depends on clear communication. Every job should begin with a documented job briefing that identifies hazards, work assignments, switching status, emergency contacts, and escape plans. Maintain radio discipline, repeat critical instructions to confirm understanding, and immediately report changing conditions or new hazards. If anyone is unsure about the work plan, stop and clarify before proceeding. Every crew member has the authority and responsibility to stop work when conditions become unsafe.

**Takeaway:** Good communication prevents confusion, improves efficiency, and keeps every crew member safe during storm restoration.